AVS-01

Alarm Validation Scoring Standard

An American National Standards Institute (ANSI) compliant standard developed by The Monitoring Association to enhance professional monitoring services

AVS-01's accurate scoring and classification of intrusion alarms improves situational awareness and allows Specialists to relay a more comprehensive depiction of what is happening at the premises.

3 Major Benefits

1 **Protecting your customer:** By increasing the credibility of burglary alarms, this standard confirms the legitimacy of an alarm giving police officers valuable information to respond safely and effectively. In turn, protecting your customers in a more safe, efficient way.

2 **Customer satisfaction:** The value of your professional security monitoring services is increased.

3 **Differentiator:** Stand out against the competition by providing a higher-level of response for your customers.

- Rapid Response is the first third-party center to adopt this standard

- Fully deployed January 15, 2024 following two years of preparation and four months of beta testing

- UL-CAVS listed

More details on back.

RAPID RESPONSE
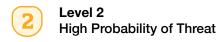M O N I T O R I N G

How Does
AVS-01 Work?

Rapid Response's customized monitoring platform automatically analyzes and displays alarm data, applies AVS-01 standardized scoring, and provides an alarm priority level based on the probability of unauthorized activity at the home or business. This score is relayed during dispatch.
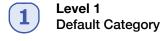
(4) **Level 4**
Confirmed Threat to Life
A call for service with visual, audible, eyewitness, or analytical data confirming a threat to life, making this the highest priority alarm level.

(3) **Level 3**
Confirmed Threat to Property
A call for service with visual, audible, eyewitness, or analytical data confirming a threat to property.

(2) **Level 2**
High Probability of Threat
A call for service with proof or high probability of human presence with unknown intent at the alarm site.

(1) **Level 1**
Default Category
A call for service after receipt of a traditional alarm signal with no additional data.

(0) **Level 0**
No Call for Service to ECC/PSAPs
Information that can determine that no call is needed includes: A verbal confirmation from the contact list, an open/close/cancel signal, analytical data indicating no threat is present, or a message from the customer-facing app indicating there is no emergency.

Learn more by visiting our blog

rrms.com/blog/avs-01-affects-security-industry/

IN-FACILITY MONITORING

RAPID RESPONSE
M O N I T O R I N G

800.558.7767

rrms.com