

Get One Step Ahead of the **Competition.**

Our state-of-the-art monitoring center is equipped with the latest technology to ensure your customers' safety.

SouthwestDispatch.com



We Don't Compete With The Dealer!

- We Don't Own Accounts
- We Don't Monitor End User Accounts Directly

We know what it takes to provide dealers and their customers just what they expect from a central station.



Virtual Operator Services

Providing ways to simplify the customer experience

- Bold NotifyMe App
- Intelligent 2-Way Texting
- Open Voice Notification
- Direct 1-Way Messages



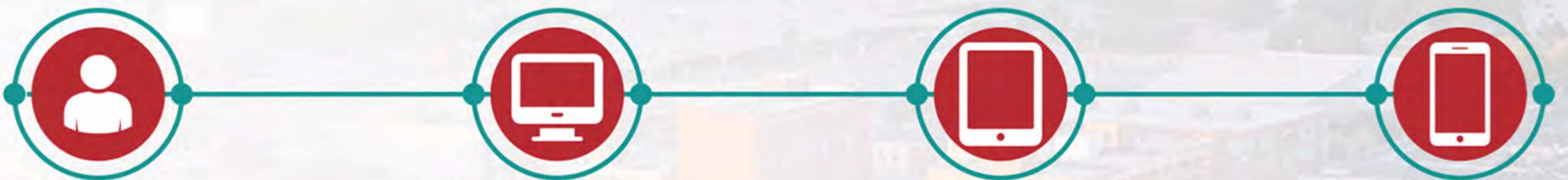
End-User Options

Unique solutions designed to assist in retrieving the information that matters most to the Alarm Dealer and their customers.

- Text Message Notification
- E-Mail Notification
- Web Portal

Customer Level

- Web Access via desktop PC, tablet, or mobile phone



Dealer Care

Our commitment is to offer valuable multifaceted services and support to save you time and promote increased revenue.

- Dealer Billing Software
- Telephone Service
- Virtual Receiver Lines
- Dealer Web Access
- Mobile/Tablet App

Communications

Southwest Dispatch Center offers numerous options to transmit alarm signals successfully from the alarm panel to the Central Station receivers.

- IP Monitoring
- Cellular Monitoring
- Long-Range Radio
- Phone Lines



Time Saver Services

We have created many services with the busy Alarm Dealer in mind. We are dedicated to supplying you with the information and assistance you want to be more productive with your time.

- Daily Reports
- Direct Reports
- Customized Reports
- Web Forms
- Pay Your Bills Online
- Mobile/Tablet App
- Web Portal

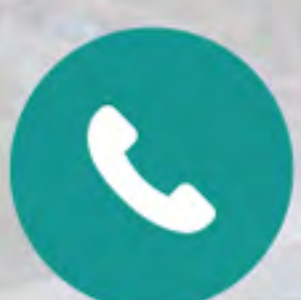


AES IntelliNet Networks

Communal and Dealer Private Networks.

Training and Workshops

We provide training classes on products, services, and popular equipment.



You Have Questions?
We Have Answers!

877.888.7116

SouthwestDispatch.com





Monitoring Services

By offering numerous monitoring solutions, we keep our alarm dealers front-runners in the industry.

Residential and Commercial:

- Security
- UL Fire Monitoring
- Access Control
- Video Monitoring
- Emergency Phones: Elevators, Area of Refuge, Parking Lots, and more.
- PERS



Exceptional Service You Expect And Deserve.

Southwest Dispatch Center is an independently-owned, UL-listed, wholesale central station providing quality services to professionals in the alarm business.

Since our beginning in 1989, our central station works for the Dealer and is committed to providing them with innovative technologies, progressive monitoring solutions, and unsurpassed customer service.



End-User Options

Unique solutions designed to assist in retrieving the information that matters most to the Alarm Dealer and their customers.



Customized Response

We deliver versatility combined with quick and efficient alarm response times.



Dealer Access

You can access your account and view your activity from any device, at any time, absolutely free!



State-of-the-Art facilities

Two locations in:

- Dallas, Texas
- Houston, Texas



Highly-Qualified Team

We work at local, state, and even national levels supporting the alarm industry.



Become a
Dealer Today!



SCAN ME



Call our friendly sales team

877.888.7116



SouthwestDispatch.com



Dallas Location

851 International Parkway, Ste. 181
Richardson, Texas 75081

Houston Location

500 Spring Hill Drive, Ste. 110
Spring, Texas 77386

Underwriter's Laboratory – S4676/BP6765

TX (Security) – B05864

TX (Fire) – ACR 1127

Licensed In All States Where Required